

Monday 17<sup>th</sup> August 2020

Dear Patient,

This year we have changed how we will offer you a flu vaccine. Rather than inviting you to come into the practice we have instead arranged to give you your flu vaccine without the need to leave your car.

We have taken this decision to support safe social distancing, removing an avoidable contact with other patients for you and your family, and still ensuring you get your vaccination as early as possible this Autumn to ensure you protection against the flu virus.

We are working in partnership with two local schools who have kindly let us use their carparks in order to do this. The carparks at both locations are large and easy to access. We have been given access to hand washing and electrical facilities at both sites. Please do not worry if it rains on the day of your appointments as your vaccine will be given underneath a marquee.

As in previous years we will also be ensuring we offer a pneumonia vaccine and shingles vaccine to those eligible at the same visit, to save you any avoidable visits to the practice.

Our clinicians will also have administration staff on hand to ensure your medical record remains up to date with the vaccination details added at the time of vaccine.

All staff members will be wearing full Personal Protective Equipment and a high visual jacket on day of your appointment. Gloves will be changed between each patient contact.

Below we have attached a guide document to inform our patients on this process so you are able to prepare and know what to expect on the day.

We look forward to welcoming you at one of our flu sessions.

Dr Hilton & Partners

## **Drive-Thru Flu Clinics- A Patients Guide**

### **LOCATION GUIDE**

**King Ecgbert School**, Totley Brook Road, Dore, Sheffield, S17 3QU.

Saturday 26<sup>th</sup> September 2020, 9.30am-4pm

Main Carpark

**Mercia School**, Carterknowle Road, Sheffield, S7 2DY.

Saturday 10<sup>th</sup> October 2020, 9.30am-4pm

Main Carpark

### **BEFORE YOUR APPOINTMENT**

- You will receive an invitation to attend for a flu vaccination; this will arrive either by SMS text message or post if we don't hold a mobile number on your medical record.
- If you are not able to attend the appointment time or date given please refer to the practice website for alternative clinics you are able to attend.
- Arrange to travel to your appointment by car. Please do not travel on foot or by bicycle.
- You are welcome to arrange to travel in the same car as household members that have also been invited to have their flu vaccine.
- If you do not have access to a car please refer to the practice website for alternative dates to have the vaccine in practice. We will also be running some walk-thru flu vaccination sessions and some appointments in surgery.
- Please refer to the last page of this document for full details of the locations for our drive-thru flu clinics.

### **BEFORE SETTING OFF TO YOUR APPOINTMENT**

- Before setting off please check that you and all members of your household do not have a temperature, new continuous cough or loss of smell and/or taste. If you or a member of your household have these symptoms please follow government isolation advice and arrange a test. Do not attend for the flu vaccination; please contact the practice and an alternative appointment will be arranged.
- Ensure you and all travelling in your car are wearing face coverings.

- Ensure you are easily able to release your arm from your clothing to have your vaccine; wearing short sleeves wherever possible and an over jacket easy and quick to remove.
- Please ensure all passengers, especially if travelling with children or animals, are firmly restrained in the car.

### **ARRIVING FOR YOUR FLU JAB**

- Arrive at the main carpark at the address you have been invited to have your flu vaccine and join the queue formed.
- You will drive in a queue towards a check point.
- Upon arriving at the check point please open your window 1-2cm. Here you will be asked your name and DOB. You will be given a number of the bay in which you will see the clinician.
- Please slowly drive forward to join the correct queue. The bays will be numbered 1-8 and will each have a lane to wait in.
- Whilst you are queuing to see the clinician and your car is stationary please remove you outer layers to ensure your upper arm is accessible to have the vaccine.
- Whenever your car is stationary in a queue please ensure you apply the handbrake and put into neutral or park gear. Always move off slowly.
- The clinician will gesture you to drive to their bay.
- Pull up slowly between the cones and apply your handbrake and gear into neutral or park. Turn off the engine.
- Open your window. Stay in your vehicle at all times.
- Here your name and DOB will be checked and you will be given a flu vaccine.
- If you are also eligible for a pneumonia or shingles vaccine you will be offered this here.
- The clinician will inform you once all is complete and you are able to drive away.
- Be careful and check for other cars pulling away from bays.
- Leave the carpark through the exit.
- Please do not drive away if you feel unwell please inform a member of the practice team and you will be directed into a separate bay and assessed.

# CARPARK LAYOUT

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